

Motor Insurance

Insurance Product Information Document (IPID)

Company: Cover Fast Services Ltd Product: Short Term Comprehensive Van Cover
Reg No: 517214

Please review your statement of insurance which confirms the responses you gave to questions asked when taking out cover. Complete information about your insurance cover is shown on your certificate of motor insurance and policy schedule. The policy summary gives details of the significant or unusual exclusions or limitations, the policy booklet gives all terms and conditions, both of which are made available to you.

What is this type of insurance?

This insurance policy provides coverage against loss or damage to your van, property damage and injury to other people arising from an accident, and the loading or unloading directly from your van.



What is insured?

When the van insured under this motor insurance policy is involved in an accident or incident of fire or theft we will provide the following cover:

Cover for your van

- ✓ Loss or damage to your van
- ✓ Loss or damage to permanently fitted in-vehicle entertainment, communication and navigation equipment

Cover for you

- ✓ NHS Emergency medical treatment

Cover to other people

- ✓ Property damage and injury to other people arising from an accident
- ✓ Property damage and injury to other people arising from an accident when your van is used in any country which is a member of the European Union



What is not insured?

- X The first part of any claim that you have agreed to pay (the Excess).
- X Damage arising from wear and tear, electrical and mechanical breakdown, or gradual deterioration.
- X Loss or damage to your van which happened outside the cover period shown on your Certificate of Motor Insurance.
- X Loss or damage to any goods, tools, equipment, or samples carried in your van.
- X Loss or damage to your van or accessories when your van is left unattended and is not closed and locked.
- X Loss or theft of keys, remote keys or similar devices.
- X No cover is in place for driving any other van other than the one this policy covers, which is shown on your Certificate.
- X Any loss, damage or injury caused by a person who is not named as a driver on the Certificate.
- X Any loss, damage or injury caused by a person who does not hold a valid driving licence or has been disqualified from driving.
- X Any loss, damage or injury caused by a person who is driving whilst under the influence of drink or drugs.
- X Loss or damage to your van through deception by someone who claims to be a buyer.
- X Loss or damage to your van if it is fitted with any security device or equipment and the device is not on or the equipment is not in use.
- X Loss of or damage to accessories and spare parts by theft if your van is not stolen at the same time.
- X Deliberate use of the van to cause damage to other vehicles or property, or injury.
- X Any loss, damage or injury caused if your van is being used for something that is not allowed. This will be clearly shown on your Certificate of Motor Insurance under Exclusions
- X Courtesy vehicles are not guaranteed.
- X Fraudulent or exaggerated claims.
- X Any loss, damage, or injury caused if your van is in poor condition and not fit to be on the road (roadworthy).
- X Any costs or losses that you experience when your van cannot be used.
- X The policy does not apply when your van is used to carry passengers or goods in a way likely to affect the safe driving and control of the van.
- X Any loss, damage, or injury caused when your van is used to carry hazardous (dangerous) goods.
- X Any loss, damage, or injury caused when your van is used to tow a trailer which is unsafe or has an insecure load.
- X Any loss, damage, or injury caused by machinery that is attached to your van.
- X No cover is in place for any liability, injury, loss or damage resulting from anything sold, transported or supplied by you or on your behalf.



Are there any restrictions on cover?

- ! If your van causes damage to property during an accident, we will provide cover up to £2,000,000 for the property, and up to £1,000,000 for legal costs and expenses.
- ! Cover for in-vehicle entertainment, communication, and navigation equipment is limited to items which are permanently fitted to your vehicle. Items such as radar detection equipment, personal digital assistants or portable GPS navigators, dashboard- cameras, MP3 players, DVD players or any form of tablets are not covered, neither are any other portable items.
- ! Cover for accessories and spare parts is limited to market value at the time of the loss or damage.
- ! We will only provide cover for legal fees and expenses if you have asked us to and we have agreed to in writing.
- ! Loss or damage to your van, while it is being repaired or serviced, is only covered if it is being driven or worked on by a garage employee.



Where am I covered?

- ✓ Your policy applies in the United Kingdom (England, Scotland, Wales and Northern Ireland) and the Isle of Man.
- ✓ You are also given the minimum cover needed to use your van within the European Union.
- ✓ Cover is not afforded for loss or damage to your vehicle when driving outside of the UK and Isle of Man.



What are my obligations?

- You must make sure that you have paid for your insurance policy.
- You must take care of your van, making sure that it is kept in a safe and roadworthy condition.
- You must let your Broker know if there are any changes to your personal details or changes to your van, even if you don't think they will need to know.
- You must tell us about any accident or incident involving your van within 24 hours, even if you don't want to make a claim.
- You must answer all questions honestly, accurately, and to the best of your knowledge when; taking out cover; or when telling us about an accident; letting us know about changes; or any other reason that would require contact.



When and how do I pay?

You must pay for your insurance cover when you take out the policy, even if the policy is not due to start immediately. Payment can be made in full by debit or credit card.



When does the cover start and end?

You are covered for the period of insurance that is shown on your current policy schedule and certificate of motor insurance.



How do I cancel the contract?

If you wish to cancel your policy, you must contact your Broker via email, telephone, or in writing. There will be no refund of premium.